

PAMPER POINTS LOYALTY SCHEME - TERMS & CONDITIONS

1. The scheme is open to all clients who have visited the salon more than once.
 2. When 25€ has been spent on any treatment (or an accumulation of treatments) one Pamper Point will be awarded.
 3. On collecting 10 Pamper Points customers will be able to choose one free treatment from the list provided.
 4. Pamper Points cannot be used for treatments other than the ones on the list.
 5. It is the customers responsibility to ensure that the Pamper Points are added to their card at the time of treatment.
 6. Loyalty Pamper Points have a zero cash value and are non-transferable and non-refundable.
 7. Pamper points cannot be used in conjunction with any other special offers, discounts, or gift voucher payments at the salon.
 8. No Pamper Points are awarded on the free treatments.
 9. Your free treatment does not qualify as a salon visit on your new Pamper Point card.
 10. Pamper Points cannot be used as part payment for any treatment or product.
 11. Free treatments can only be used : Tuesday to Thursday 10am – 4pm.
 12. Failure to attend for appointed free treatments or failure to give the full 12 hours notice of cancellation will result in your points being deducted.
 13. Points accumulated will not expire unless a period of 180 days has elapsed between treatments.
 14. We reserve the right to cancel the scheme at any time, although appropriate notice will be given on the website and displayed in the salon. At the point of cancellation we will not be bound to honour any unused points held by customers.
 15. We reserve the right to change these Terms and Conditions.
 16. Any decision made by Tranquility about any aspect of the Pamper Points Loyalty Scheme is final.
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